The Autobid.de manual

Your partner in the used vehicle business

Welcome to Germany's largest vehicle marketer. Success on the market with just a few clicks.



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Auktion & Markt AG introduces itself

Auktion & Markt AG is one of the largest used vehicle marketers in the trade with its Autobid.de business unit, via which more than 140,000 units are sold per year.

The vehicles are offered in open and closed dealer auctions. In the "live", "online" and "Netlive" forms of auction vehicles will be auctioned every minute – in real time! The Netlive auction will be held simultaneously on site in an auction centre and online at www.autobid.de. Registered customers have access seven days per week 24 hours per day to vehicles and can bid if they wish.

In the interests of our valued dealers, the vehicle selection and acquisition will be carried out as carefully as possible. The auction vehicles are examined by our staff in person or by recognised external experts on site. A large number of photos document the exact condition of the vehicles.

We simply offer more:

• Range of vehicles

Cars, commercial vehicles, motorbikes, vehicles involved in accidents, trade-ins, leased and fleet vehicles, company and employee cars

• Online auctions in 22 languages

German, English, Spanish, French, Italian, Dutch, Polish, Russian, Rumanian, Bulgarian, Turkish, Serbian, Slovakian, Slovenian, Czech, Croatian, Hungarian, Latvian, Estonian, Lithuanian, Portuguese, Greek

- Full service for suppliers and buyers from one source
- Personal customer care throughout Europe









The Autobid.de portal

Gain an overview of what is available.

Start page

Dates page

auction.

On our start page you can find out how manyvehicles of which brands are currently in our auctions. Here you will also find the latest references and information about special features.

With a single click on **All auction dates** or at **Buy** > **Auction dates** you will reach the dates page.

Here you can see all the auction dates at a

glance. The dates are sorted by auctions that

are currently online, being prepared or have

already ended. With just one click on the desired date you will be directed straight to the

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The easy way to a used vehicle ...



Simply register

You must register so that you can bid on vehicles and use all the Autobid.de services in full. Please note that exclusively companies that have registered vehicle trading as their main source of income in the trading licence will be admitted to our auctions.

To register, click on **New registration** at the top of our website. Registration for all open auctions runs via the Autobid.de portal. If you are a BMW or MINI dealer and would like to register for the closed BMW or MINI auctions, please go to the respective brand portal and register there. If you would like to customise your account, please send an e-mail to **registrierung-autobid@auktionmarkt.de**.

After you have filled out and sent off the registration form, you will receive confirmation of registration by email. Please sign and stamp this and then sent it together with your business registration, your Commercial Register extract and a copy of the identity card of the owner or managing director by fax to +49 611 44796-729 or by email to **registrierung-autobid@auktion-markt.de**.

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After receipt and verification of your documentation, you will receive your access data and will then be able to participate in our auctions.



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Functions of the scheduling page

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1 Auction type

Under Auction type, select whether you want online or Netlive auctions to be displayed.

2 Auction date

You can use the filter function **Auction date** to a) display today's auctions or b) specify a time period.

3 Country

Under **Country** you can filter auctions according to the countries in which they take place.

4 Auction goods

In the Auction goods field, choose the type of vehicles, e.g. company cars or commercial vehicles.

5 Auction title

At the Auction title you can filter by the names of your favourite auctions.

6 Auction number

Have you made a note of an auction number? Then you can search for the corresponding auction using this function.

7 Status

In the Status, select auctions that are Online (open for bidding), In preparation (available soon) or Finished (already expired).

8 Brand portal

Would you like to display only auctions from our brand portal partners? Then you can choose from the following: BMW Group (open auctions), BMW Young Used Cars (closed auctions exclusively for BMW dealers), Alphabet and Volkswagen Commercial Vehicles.



Overview of the auction page

1 Login

You will receive your user name and your assword by email after registration has been successful. Simply login with this access data

2 My Autobid.de

At **My Autobid.de** as a logged-in dealer you will have a precise overview of your current auction activities (see page 14/15).

3 Vehicle search

By using the **Vehicle search** function, you will be able to filter vehicles by certain criteria, e.g. manufacturer, model, type of transmission or kilometrage. You can save your searches and manage them in **My Autobid.de** (see page 14/15).

4 Notifications

All your notifications will merge under this menu point. For example you will be notified before a vehicle you have viewed goes into the auction and will therefore no longer miss out on any interesting vehicles. All the notifications are also available as desktop notifications. You can adjust the settings at **My Autobid.de** > **Customer account** > **Notifications** (see page 16).

5 Current auction

With just one click on **Current auction** you will reach the vehicle, which is currently being auctioned in the ongoing auction.

6 All vehicles

In the **All vehicles** area you will have an overview of all the vehicles in the selected auction.

7 Selection options

In this area you can select the vehicles in the current auction by category, manufacturer or other features.

8 Tracking

With a click on the **Tracking symbol** you can add interesting vehicles to your tracking list. You can find this list in **My Autobid.de** > **Auction** > **Tracking**. If the symbol is high-lighted in blue , you are viewing this vehicle.

9 Notes

You can save your notes using this symbol E, which is available on the barometer page, in the vehicle details, the vehicle list display and in the lists in **My Autobid.de**. If the symbol is highlighted in blue , you have saved a note for this vehicle.

10 Calculate transport costs

By clicking on this symbol e, you can calculate the approximate transport costs from the location of the vehicle to the address you have stored with us. If you have successfully purchased the vehicle at auction, you can use **My Autobid.de** to order transport to an address of your choice by 12 noon the following day. This service is currently only available to vehicle dealers based in Germany. You can find further information under **Service > Vehicle transport**.

11 Bid symbol

As soon as you have submitted a bid, this symbol will be displayed by the corresponding vehicle on the barometer page and in the vehicle lists.



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Overview of the auction page

13 Hotbid

As soon as the official auction time has expired, there is another 15 seconds available (the so-called "Hotbid phase"). If a bid is submitted, the Hotbid phase starts again. When it has expired, the highest bidder's bid will be accepted.

14 Bidding agent

You can involve a bidding agent at any time, who will automatically join in the bidding up to your specified highest bid. Under **My Autobid.de** > **Bid** in the column **Prevailing bid** a message to show you that you have set a bidding agent (see page 14).

15 Auction status

Here you can see whether the vehicle has already reached the starting price, is still under the reserve price or has been released under the starting price.

16 Offer sheet

Generate a PDF document automatically for your vehicles, containing the most important vehicle data and photos. On request you can also supplement your own data in the form. In this way you will receive an overview of the vehicle for convenient re-selling. This function is available in all 22 languages.

17 Display all bids

The bid history documents all the bids showing the time and user name.

18 Details/Pictures

Here you can find a detailed description and all the photos of the vehicle.

19 Vehicle transport

We offer you support for the transport of your purchased vehicles. We are at your side with experienced partners for Germany-wide and international deliveries.

20 Auction barometer

Every bid submitted is displayed with the associated user name on this central component of our auction platform. Bids in the red area are till under the reserve price. If the starting price is shown in green, the vehicle is released and will be auctioned off to the highest bidder (exception is the so-called "reserved price auction").



Vehicle list at a glance



If you open an auction date and the auction is not yet in the Hotbid phase, you will receive an overview of all vehicles offered in this auction, including basic data. If you are on the barometer page of a vehicle, you can access this view via the All vehicles button. If you move the mouse cursor over the main image in the desktop view, another window appears with additional information about the vehicle and the option to view the main images. In the mobile view, you can switch between the five main images by swiping within the list view. You can filter by manufacturer, category, fuel type and other features to restrict the list of vehicles to specific criteria.

If you want to filter by several manufacturers or model names, confirm your selection with the blue plus symbol to activate the filter and enter a new manufacturer or model name.

If the hotbid phase starts for the currentauction, you can see the currently auctioned vehicle by clicking on the **green arrow symbol** in the list view or accessing our auction page via the green button **Current auction** to place bids.



Furthermore, there is the option to sort the vehicle list according to various criteria.

Catalogue number ascending (1-X) Catalogue number descending (X-1) Vehicle description ascending (A-Z) Vehicle description descending (A-Z) Call price ascending (1-9) Call price descending (9-1) Current bid ascending (1-9) Current bid descending (9-1) Postal code ascending (0-9) Postal code descending (9-0)

All vehicles Now in auction Ended	39 39 0
MANUFACTURER	^
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More manufacturers	
CATEGORY	^
Motor vehicle	37
Convertible / Roadster	6
All-terrain vehicle	9
Estate	13
Saloon	4
Sports car / Coupé	4
Van / minibus	1
Utility vehicle	1
High-roof panel transporter	1
Motorhome/Caravan	1
Partially integrated	1
OTHER FEATURES	~
FUEL TYPE	~

Functions of "My Autobid.de"

To access **My Autobid.de**, please login. You will find the corresponding button right next to your user name.

1 Auction

If you select the **Auction** area, you will also see all the available functions for the Autobid.de portal.

2 Buy

By clicking on the tab **Buy** all the vehicles will be displayed, on which you have placed bids. You can call up various vehicle lists, which show the status of a vehicle. For example if you have placed a bid on a vehicle, it will be in the **Bid** list. The vehicles automatically move from one list to the other, when their status changes. The following vehicle lists are available (**2.1**):

• Bid

• Subject to reservation

• Purchased by auction

An offer sheet, the collection note and the invoice can be downloaded via the fast access to this list

Not purchased

The lists can be sorted by column headings. The **Bidding agent** set for the vehicles will be displayed in the column **Prevailing bid**.

3 Tracking

Here you will find the vehicles for which you have clicked the **Tracking** button on the barometer page. As soon as you bid on a tracked vehicle, you will then find it in the **Buy** > **Bid** list.

4 Saved searches

Here you will find your saved searches and you can request an up-to-date list of all the vehicles that correspond to your search criteria to be displayed. In the **Vehicle search** menu you can save your searches with the corresponding button. You will also receive regular emails with vehicles of interest to you.

5 All brand portals

When you have opened the **Buy**, **Tracking** or **Searches** tabs, you can filter your lists by brand portal. Open the drop-down-menu **All brand portals** and select a portal. Please remember that for some brand portals you need to register separately (<u>see page 5</u>).

6 Mailbox

In the mailbox you will find your collection notes, invoices and cancelled invoices – all sorted for easy viewing. Here you can e.g. also re-create an invoice that has already been deleted with the **Undo delete** function.

7 Customer account

In the customer account you can manage your password, change the language and currency, update the address data or view your bidder number. In the drop-down-menu under the **Notifications** point you can change the notification settings. Maintain an overview and find out if someone has outbid you or a viewed vehicle is soon being auctioned. You can select whether you want to receive notifications via desktop notifications or via the notification centre on our website.

8 Notifications

In the notification centre the Notifications you have previously set will be displayed.





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) display,	5.900 € Tax on difference	7.700€		D-55	30.08.2018 16.00 o'clock (CET) Auction no.15535 Catalogue number:114		
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sional, e	34.000 € Including 19% VAT	34.400€		D-55	30.08.2018 16.00 o'clock (CET) Auction no.15535 Catalogue number:66		
orama	36.700€ Including 19% VAT	36.900€		D-55	30.08.2018 16.00 o'clock (CET) Auction no.15535 Catalogue number:12		
-Line	40.800 € Net	40.100€	٢	D-55	30.08.2018 16.00 o'clock (CET) Auction no.15535 Catalogue number:1		

For a better overview of the vehicle status, you can activate the Show status point under the menu heading Notifications at My Autobid.de events. The activated notification will enable you to see the current vehicle status at a glance, which is displayed as of the time the bid is accepted. There are three status values: Subject to reservation, Purchased by auction and Ready for collection. The vehicles can be sorted according to the desired status.

Notifications always be up-to-date!

Notification centre

All your important notifications will be brought together in the notification centre, the menu point with the bell symbol. You will be informed before e.g. a vehicle you have viewed is going into an auction or that someone has placed a higher bid than you. This means you will no longer miss out on any vehicles you are interested in.





All notifications are also available as desktop notifications. Arrange to be informed free of charge about all the current status reports on your desktop.

The brief notifications will always be displayed in the foreground regardless of which program you are using. Never miss a vehicle again and always remain up to date despite the other things you are working on.



Einrichtung

In wenigen Schritten richten Sie die Desktopbenachrichtigungen in Ihrem Browser ein. Rufen Sie dazu unsere Seite www.autobid.de auf und folgen Sie dann der jeweiligen Anleitung:

Firefox: Click on the settings icon located at the top left next to the URL and select "Always" display notifications under Should notifications be received from this site.

Chrome: Click on the settings icon located at the top left next to the URL and activate the slider for Notifications.

Please note

Settings

account > Notifications.

- The desktop notifications operate in Chrome and Firefox in all the versions which support HTML 5 notifications.
- www.autobid.de must be opened in a tab in your browser. However this can be minimised or hidden behind another program.

The various options for the notification centre

or deactivated in My Autobid.de > Customer

and desktop notifications can easily be activated

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The marketplace – your direct way to find the vehicle you are looking for

On the Autobid.de Marketplace you will find your desired vehicle without any detours at a fixed price with room to negotiate of 25 % plus the surcharge rate on the price list.

Enter the required data in the vehicle search displayed and see the corresponding selection list. As usual click on a vehicle to call up the vehicle details. If you would like to buy one of the vehicles, click on the Purchase request button. In the following window you then have the opportunity to buy the vehicle at the fixed price shown or alternatively make a purchase inquiry at 25 % under the price shown. Enter the new price in the Alternative offer field and click on OK. You will then receive a binding notification whether the vehicle is available for you. If yes, the order is completed for you and it will be ready for collection by agreement. Finished!

If you go to Marketplace in My Autobid.de, the navigation bar will change and you can select between the lists Purchase request in progress, Purchased and Not purchased.

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The mobile version of the Autobid.de website

Our auctions on each of your mobile devices With the new mobile version of Autobid.de, which is now even more user-friendly, all functions of the auction page are available on any mobile device.





Our tip!

You benefit from the detailed vehicle search, extensive vehicle details and automatic synchronisation with **My Autobid.de** – even when you are



Place the mobile version of our website directly on the homescreen of your smartphone! With this simple step, you gain quick and convenient access to our content, stay informed about all relevant activities, and fully benefit from our notification centre.





Throughout Europe approximately 400 employees are working for your success in the used vehicle business Here you can experience us live: Auction and logistics centres in Germany

- Auction centres
- Logistics centres

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